



Product Comparison Chart

compare the complete Zoiper product line

What is Zoiper?

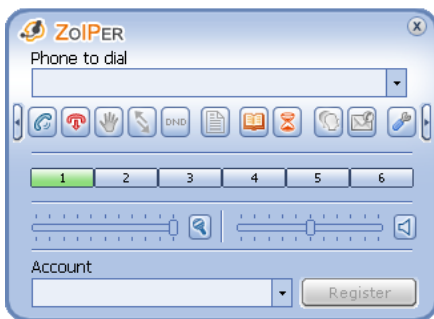
Zoiper is a leading cross-platform multi-protocol HD software communication tool combining the features of:

- softphones, messengers, and business media communication tools.
- Zoiper is standards-based, highly-integrable and customizable, provisioning-ready solution, making it suitable for ISPs, ITSPs, Call Centers, Mobile and WiMax operators, and any individual and business profiting and benefiting from VoIP.

How to read this chart:

- Available Feature
- Z Free of charge within the Zoiper network
- Add-on Biz functionality (requires additional purchase)
- OEM feature available with OEM orders
- Win, Mac feature available for only Windows or Mac OS X
- XML feature is specific for the indicated method/protocol

Zoiper Classic



Zoiper 3



Zoiper WEB



	Zoiper Classic		Zoiper 3		Zoiper WEB
	Free	BIZ	Free	BIZ	BIZ
Protocols					
SIP	•	•	•	•	•
IAX	•	•	•	•	•
Desktop Platforms					
MS Windows	•	•	•	•	•
Mac OS X	•	•	•	•	
Linux	•	•	•	•	
Solaris/Open Solaris			On demand		
Web Browsers					
Internet Explorer (Active X, NPAPI)					•
Firefox, Safari, Opera (until NPAPI is supported)					•
General Features					
Voice calls	•	•	•	•	•
Video calls (SIP)			• Z	•	Add-on
IM (SIP SIMPLE, XMPP)			• Z / xmpp	•	Add-on
Presence (XMPP, SIP)			xmpp	•	Add-on
Fax sending and receiving (SIP) T.38	• watermark	•	• watermark	•	Add-on
Peer to peer (p2p) service: Zoiper network			•	•	



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	Free	BIZ	Free	BIZ	BIZ
Telephony features					
Zero touch configuration	XML OEM	XML	XML OEM	XML OEM	javaScript
Automatic account registration	•	•	•	•	•
Showing DNIS/DNID number		•	•	•	•
Do not disturb (DND)		•			
DND button		•			
Ignore call function	•	•	•	•	•
Call forwarding		•		•	•
Unattended transfer	•	•		•	•
Attended transfer		•		•	Add-on
Hold function	•	•	•	•	•
Auto-answer		•		•	Add-on
Auto-answer (server side)		•		•	Add-on
Call recordings		•		•	Add-on
Audio-file injection during call			OEM	OEM	Add-on
Conference host (SIP)		•		•	Add-on
Callto ://URL protocol		• Windows		•	
Auto-opening of incoming URL (IAX)		•		•	
Opening of a URL on pre-set call events		•		•	
Command-line dialing		•		•	
Voice mail check button		•		•	•
Call logs / Call history	•	•	•	•	•
Presence features					
Online presence (SIP SIMPLE, XMPP)			• Z / xmpp	•	•
Privacy setting - set invisible status			• Z	•	•
Presence authorization in XCAP			•	•	
Contact management features					
Outlook integration plug-in (Windows 32bit,64bit)		•		•	
Outlook contact synchronization (Windows 32bit, 64bit)				•	
Thunderbird integration plug-in (Windows, Linux)		•		•	
Mac OS X Address book integration (Mac OS X)		•		•	
Hosted contact list storage on XCAP				•	
LDAP				•	•
CSV contact list export/import (Windows)		•		Import only	
Privacy setting - block contacts			• Z	• Z	•
Contacts sorting (name; online status)			•	•	•
Instant contact search			•	•	•
Instant adding of contacts			•	•	
Avatars per contact			•	•	•



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Video features (SIP, Windows)					
HD Video			• Z	•	Add-on
Video codec H263+			• Z	•	Add-on
Video codec VP8			OEM	•	
IM Features (SIP)					
IM history (XMPP)			• Z	•	Add-on
Privacy settings - ban contacts			• Z	• Z	•
Incoming IM notification			•	•	•
SMS	OEM	OEM	OEM	OEM	OEM
Fax features (T.38)					
Fax printer driver (Windows)		•		•	
Auto-open of received fax	•	•	•	•	•
Custom fax file location	•	•	•	•	
Interface features					
Multilanguage support	•	•	•	•	•
Detachable tabs			•	•	
Resizable windows			•	•	
BLF (SIP)				•	•
Optional auto-pop-up-window on incoming call	•	•	•	•	•
Call duration display	•	•	•	•	•
Quick-contact list	•	•			
Always on top	•	•	•	•	
Minimize on start up	•	•	•	•	
Minimize to tray	•	•	•	•	
Minimize to taskbar			•	•	
Click-to-dial		OEM		•	OEM
Hide interface		API		API	API
Configurable number of lines		•			API
Custom path to configuration files		•			
Wizards / Setup assistants					
Audio wizard			•	•	•
Account wizard			•	•	
Zoiper p2p service account wizard			•	•	



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Security features					
TLS support with SIP		•		•	Add-on
TLS with SRTP support (SIP)		•		•	Add-on
Custom path to TLS certificate				•	•
Account password encryption	•	•	•	•	•
HTTPS/SFTP configuration	OEM	•	OEM	•	API
Network features					
STUN support (SIP)	•	•	•	•	•
STUN server per account (SIP)	•	•	•	•	•
TCP support with SIP		•		•	Add-on
DSCP support		•		•	•
Network-change detection			Win, Mac	Win, Mac	•
Engine features					
SIP + IAX protocols	•	•	•	•	•
Echo cancellation	•	•	•	•	•
Adaptive Jitter Buffer	•	•	•	•	•
Packet Loss Concealment	•	•	•	•	•
Auto Gain Control	•	•	•	•	•
Noise reduction	•	•	•	•	•
Audio codecs: GSM, Speex, iLBC, G.711 (ulaw, alaw)	•	•	•	•	•
Support for G.729 audio codec		•		•	
Codec priority settings	OEM	•	OEM	•	•
Codec settings per account	•	•	•	•	•
Outband DTMF tones sending	•	•	•	•	•
Inband DTMF		•		•	• Windows
Unlimited accounts	2	•	2	•	•
Supported lines	6	6	Unlimited	Unlimited	6



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Integration tools					
API - COM		•		•	
API - javaScript					•
Features restrictions and behavior rules		XML		XML	javaScript
Auto-provisioning		XML		XML	javaScript
HTTPS/HTTP/FTP/SFTP configuration	OEM	•	OEM	•	javaScript
Complete SDK	OEM	OEM	OEM	OEM	OEM
CRM integration					
Vicidial			•	•	•
CallPro				•	
Nimble				•	
Freshdesk				•	
SalesForce (click-to-dial w/ full number description)				•	
Devices support					
Support for multiple audio devices			•	•	•
Portability (USB, flashcards, etc.)	•	OEM	•	OEM	
Deskphone support (Outlook integration)		•			
Customization					
Custom interface	OEM	OEM	OEM	OEM	OEM
Co-branding	On demand	On demand	On demand	On demand	On demand
Branding	OEM	OEM	OEM	OEM	OEM
Licensing					
Unlimited (non-commercial use)	•		•		
Monthly unlimited		On demand		On demand	
Per-seat		•		•	
Per-site (closed network)		On demand		On demand	•
Per web domain name (hostname)					•

What is the Zoiper Network/Service ? (marked with • Z)

The Zoiper Network is a connectivity service feature of the Zoiper 3 product. It enables free voice and video calling and chat messaging between Zoiper Network subscribers. It is a free of charge and optional peer to peer service.