

## PRODUCT COMPARISON CHART

COMPARE THE COMPLETE ZOIPER PRODUCT LINE

### How to read the Zoiper Product Comparison Chart

✓	Available feature
⚡	Feature is available free of charge within the Zoiper network
✓ Windows	Feature is available for the indicated operating system only
Add-on	Separate Biz functionality that requires additional purchase
OEM	Feature is available with OEM orders. Feature is not available with the retail versions of the software (on the Zoiper online shop). Contact sales@zoiper.com for more information.
On demand	Product/feature is available on demand under certain conditions. Contact sales@zoiper.com for more information.
Coming soon	Product/feature release is expected soon.
✓ XML	Feature is specific for the indicated method/protocol

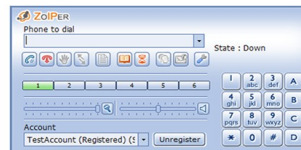
### Product Interfaces



Zoiper Communicator



Zoiper Classic



Zoiper WEB



Skin on demand

Zoiper is a leading cross-platform multi-protocol HD software communication tool combining the features of softphones, messengers, and business media communication tools.

Zoiper is standards-based, highly-integrable and customizable, provisioning-ready solution, making it suitable for ISPs, ITSPs, Call Centers, Mobile and WiMax operators, and any individual and business profiting and benefiting from VoIP.

### What is the Zoiper Network/Service



The Zoiper Network is a connectivity service feature of the Zoiper Communicator product. It enables free voice and video calling and chat messaging between Zoiper Network subscribers. It is a free of charge and optional peer to peer service.

Protocols	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
SIP	✓	✓	✓	✓	✓	✓
IAX	✓	✓	✓	✓	✓	✓

Desktop Platforms	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Windows OS	✓	✓	✓	✓	✓	✓
Mac OS	✓	✓	✓	✓		
Linux	✓	On demand	✓	✓		
Solaris/OpenSolaris	On demand					

Mobile Platforms	Zoiper MOBILE		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
iOS	✓	N/A				
Windows Mobile (5.0 – 6.5)	✓					
Android	Coming soon					

Web Browsers	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Internet Explorer (Active X)	N/A				✓	✓
Firefox, Google Chrome, Safari, Opera (NPAPI)					✓	✓

General Features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Voice calls	✓	✓	✓	✓	✓	✓
Video calls (SIP)	⚡ Windows	✓ Windows				Add-on
IM (SIMPLE, XMPP)	⚡	✓				Add-on
Presence (XMPP)	⚡	✓				Add-on
Fax sending and receiving (SIP)	✓ watermark	✓	✓ watermark	✓	✓ watermark	Add-on
Peer to peer (p2p) service: Zoiper network	✓	✓				

Telephony features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Zero-touch configuration	✓	✓	✓	✓	✓	✓
Auto-provisioning	XML OEM	XML	XML OEM	XML	JavaScript	JavaScript
Automatic user registration	✓	✓	✓	✓	✓	✓
Showing DNIS/DNID number		✓		✓		✓
DND				✓		✓
DND button				✓		
Ignore call function	✓	✓	✓	✓	✓	✓
Call forwarding		✓		✓		✓
Blind call-transfer		✓	✓	✓	✓	✓
Attended transfers		✓		✓		Add-on
Hold function	✓	✓	✓	✓	✓	✓
Auto-answer – GUI		✓		✓		Add-on
Auto-answer – PBX – SIP headers		✓		✓		Add-on
Call recordings (Single file)		✓		✓		Add-on
Audio-file injection during call	OEM	OEM				Add-on
Conference host		✓ SIP		✓ SIP		✓ SIP
Callto ://URL protocol		✓		✓ Windows		✓
Auto-opening of incoming URL (IAX)		✓		✓		
Opening of a URL on pre-set call events		✓		✓		
Command-line dialing		✓		✓		
Voice mail message (+ button)		✓		✓		✓
Selectable strip-dial characters		✓		✓		✓
Call logs/Call history	✓	✓	✓	✓	✓	✓
Custom ringtones per account		✓		✓		✓

Presence features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Online presence (set online status)	⚡	✓				✓
Privacy setting – set invisible status	⚡	✓				✓
Presence authorization in XCAP	⚡	✓				✓

Contact management features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Outlook integration plug-in (Windows – 32bit; 64bit – coming soon)		✓		✓		
Outlook contact synchronization (Windows)		✓		✓		
Thunderbird integration plug-in		✓		✓ Windows, Linux		
Mac OS Addressbook integration (Mac OS)		✓		✓		
Hosted contact list storage on XCAP	✓	✓				
LDAP		✓				✓
CSV contact list export/import (Windows)				✓		
Privacy setting – block contacts	⚡	✓				✓
Contacts sorting	✓	✓				✓
Instant contact search	✓	✓				
Instant adding of contacts	✓	✓				✓
Avatars per contact	⚡	✓				

Video Features (SIP, Windows)	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
HD video	⚡	✓				Add-on
Video IM	⚡	OEM				OEM
Video Codec H263+	⚡	✓				Add-on
Video Codec VP8	OEM	OEM				

IM features (SIP)	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
IM history	⚡	✓				✓
Privacy settings – ban contacts	⚡	✓				✓
Auto-minimize on first incoming IM	⚡	✓				✓
Incoming IM notification	⚡	✓				✓
SMS	OEM	OEM	OEM	OEM	OEM	OEM

Fax features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Fax printer driver (Windows)		✓		✓		
Auto-open of received fax	✓ watermark	✓	✓ watermark	✓	✓ watermark	✓

Interface features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Multilanguage support	✓	✓	✓	✓	✓	✓
Detachable tabs	✓	✓				
Resizable windows	✓	✓				
Busy Lamp Fields (BLF)		✓ SIP				✓ SIP
Search engine and input field	✓	✓				
Optional auto-pop-up window on incoming call	✓	✓	✓	✓		
Call duration display	✓	✓	✓	✓	✓	✓
Quick-contact list			✓	✓		
Voice mail message notification	✓	✓	✓	✓	✓	✓
Always on top	✓	✓	✓	✓		
Minimize on start up	✓	✓	✓	✓		
Minimize to tray	✓	✓	✓	✓		
Minimize to taskbar	Coming soon	Coming soon				
Click-to-call					OEM	OEM
Hide interface				✓ API		✓ JavaScript
Configurable number of lines				✓		

Wizards / Setup assistants	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Audio wizard	✓	✓			✓	✓
Account wizard	✓	✓				
Zoiper p2p service account wizard	✓	✓				

Security features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
TLS support with SIP		✓		✓		Add-on
TLS with SRTP support (SIP)		✓		✓		Add-on
Custom path to the certificate file		✓			✓	✓
Account password encryption	✓	✓	✓	✓	✓	✓
HTTPS/SFTP configuration	OEM	✓	OEM	✓	✓ javaScript	✓ javaScript

Network features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
STUN support (SIP)	✓	✓	✓	✓	✓	✓
STUN server per account (SIP)	✓	✓	✓	✓	✓	✓
TCP support with SIP		✓		✓		Add-on
DSCP support	✓	✓	✓	✓	✓	✓
Network-change detection	✓ Win, Mac	✓ Win, Mac			✓	✓

Engine features	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
SIP + IAX protocols	✓	✓	✓	✓	✓	✓
Echo cancellation	✓	✓	✓	✓	✓	✓
Adaptive Jitter Buffer	✓	✓	✓	✓	✓	✓
Packet Loss Concealment	✓	✓	✓	✓	✓	✓
Auto Gain Control	✓	✓	✓	✓	✓	✓
Noise reduction	✓	✓	✓	✓	✓	✓
Audio codecs: GSM, Speex, iLBC, G.711 (ulaw, alaw)	✓	✓	✓	✓	✓	✓
Support for G.729 audio codec		✓		✓		
Codec priority settings	OEM	✓	OEM	✓	✓	✓
Codec settings per account	✓	✓	✓	✓	✓	✓
Outband DTMF tones sending	✓	✓	✓	✓	✓	✓
Inband DTMF		✓		✓		✓ Windows
Unlimited accounts registrations	2	✓	2	✓	2	✓
Unlimited lines	✓	✓	6	6	6	✓

Integration tools	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
API – COM				✓		
API – javaScript					✓	✓
Feature restrictions and behavior rules (auto-provisioning)		✓ XML		✓ XML		✓ javaScript
HTTPS/HTTP/FTP/SFTP configuration	OEM	✓	OEM	✓	✓ javaScript	✓ javaScript
Complete SDK	OEM	OEM	OEM	OEM	OEM	OEM

Native CRM integration	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Vici CRM	✓	✓	✓	✓	✓	✓
SalesForce	Coming soon					

Devices support	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Support for multiple audio devices	✓	✓	✓	✓	✓	✓
Portability (USB, flashcards, etc.)	✓	OEM	✓			
Deskphone support	✓	✓	✓	✓	✓	✓

Customization	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Custom interface	OEM	OEM	OEM	OEM	OEM	OEM
Co-branding	On demand	On demand	On demand	On demand	On demand	On demand
Branding	OEM	OEM	OEM	OEM	OEM	OEM

Licensing	Zoiper Communicator		Zoiper Classic		Zoiper WEB	
	Free	BIZ	Free	BIZ	Free	BIZ
Unlimited (non-commercial use)	✓		✓			
Monthly unlimited		On demand		On demand		
Per-seat		✓		✓		
Per-site (closed network)		On demand		On demand		
Per web domain name (hostname)						✓

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